



2024/IRCTC/JULY/MILITARY SPECIAL TRAIN

22.07.2024

इंडियन रेलवे कैटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, Website: www.irctc.com

2024/IRCTC/JULY/MILITARY SPECIAL TRAIN

22.07.2024

M/s Satyam Caterers Pvt. Ltd.
2/12, Ground Floor, Double Storey,
Jangpura Extn., New Delhi - 110 014
satyamocaterers@gmail.com
Contact No. 9993511135

Sub: Award of temporary license for award of temporary license for management of onboard catering services in military special train.

Ref: Limited E-Tender no. 2024/IRCTC/JULY/MILITARY SPECIAL TRAIN opened on 22.07.2024.

In reference to the tender mentioned under reference, it has been decided to accept the Bid of M/s Satyam Caterers Pvt. Ltd. and award of temporary license for management of onboard catering services in military special train for trains mentioned below or takeover by new Licensee/Railways/IRCTC, whichever is earlier, purely on Adhoc Basis subject to terms and conditions enumerated in the tender document. The above award of temporary license is subject to the terms and conditions of bid document.

SN	Train No.	Zone	Quoted License Fee in % of Total catering bill (excluding GST)	GST @ 18 % on service charge
1	DMCS-55	EZ	5%	18%
2	DMCS-56	NZ	5%	18%
3	VP-273	NZ	5%	18%

- (A) You are required to submit acceptance of this Letter of Award (LOA) in the attached format with this letter within Two (02) Working days.
- (B) The trial run will be carried out on **PAYMENT BASIS**. Immediate payment will be made to IRCTC representative on board. A final receipt & 'All Dues Settled certificate' will be obtained from IRCTC at the terminating station.
- (C) IRCTC shall make necessary statutory deductions of tax at source and any other deduction in respect of onboard catering services.
- (D) Provision for sale of Packed items (PAD items) like Biscuits, Namkeen, Chips, Aerated Drinks, Fruit Drinks, Juice, Packaged Drinking Water etc from Military Langer only (no vending inside the coaches).
- (E) You are required to start the provision of catering services as per advise of IRCTC.

- (G) Failure to accept Letter of award (LOA) of License or failure to submit Security Deposit within stipulated time, as advised by IRCTC shall empower IRCTC to initiate action as contemplated under Tender Document.
- (H) Supply/sale of Railneer is to be made in the train in terms of clause no. 2.9, 2.10 & 2.11 of Scope of Work of the tender condition.
- (I) At least (One) 01 no. of Hand held billing machines should be made available in the train for generation of e-bills and receipt of payment for PAD/Tea, coffee/PDW sale. No onboard sale to be made without issuance of e-bills.
- (J) Violation of guidelines/directives issued by Government of India, MHA and IRCTC with regard to COVID-19, shall attract penalty provisions which may extend upto termination of contract.
- (K) Award of license shall be subject to the final outcome of litigation, if any, pending adjudication before any Court/tribunal of Competent jurisdiction
- (L) The terms & Condition of bid document shall form an integral part of this letter of Award.

This issues with approval of Competent Authority.

Kindly acknowledge the receipt of this letter.


(Ranjit Singh Nayal)
DGM/P&T
For GGM/Proc.

Encl:- Tender Document

Copy :-

- GGM/ EZ/NZ - for kind information and necessary action please.
- GM/MCS - for kind information and necessary action please.
- AGM/MCS - for kind information and necessary action please.
- AGM/Fin - for kind information and necessary action please.
- Central Control - for kind information and necessary action please.
- AGM-IT - for kind information and uploading on IRCTC Portal.

**Format for acceptance of award of temporary license
(To be given on company/firm's letter head)**

**Group General Manager/EZ/NZ
IRCTC/ EZ/NZ**

Sub: Award of temporary license for award of temporary license for management of onboard catering services in military special train.

Ref: Your office letter no. 2024/IRCTC/JULY/MILITARY SPECIAL TRAIN dt. 22.07.2024.

In reference to the above, I/we hereby convey my/our unconditional acceptance of the terms and conditions of the temporary license.

Further, details of kitchen from where meals are provides as under:-

Train no.	Service	Details of meal supply unit along with address	Name of contact person of the meal supply unit	Phone no. of contact person
DMCS-55				
DMCS-56				
VP-273				

IRCTC or its authorized person or nominated agency is free to inspect the above premises as and when required.

I/We am/are ready to commence services in the above train as per IRCTC's advise.

Signature: _____

M/s _____

Name of authorized person _____

Date _____

Place _____

Seal of the licensee _____


22/7/24